

IMMEDIATE RELEASE

Contact: Office of County Executive

June 16, 2010

(716) 753-4211

Change in Location of Department of Social Services Community Team

Mayville: Effective June 17th, the Department of Social Services Community Team will be located at the Sheridan Town Hall, 2702 Rte. 20 in Sheridan on Thursdays from 8:30 am to 4:30pm. The Community Team will no longer be based in the Town of Hanover Building in Silver Creek on Fridays.

The Community Team will also to be in the Dunkirk DSS office at 314 Central Ave from 8:30am to 4:30pm on Mondays and Fridays as well as Eason Hall, 23 Elm St. in Westfield on Tuesdays 8:30am-4:30pm. This team will be taking scheduled temporary assistance applications as well as performing the case management assessment which must accompany the application.

Medicaid assistance will also be available at the Community sites. Please call 363-3538 or 661-8227 to make an appointment or to get additional information.

Child care information for temporary assistance recipients or low income families will be provided by the community team or by calling 661-8279.

The DSS Emergency Office will continue to provide emergency services for Temporary Assistance and Medicaid applicants or clients. The hours of operation are 8:30am-4:30pm Monday through Friday. The services they can provide are: scheduled temporary assistance applications, emergency temporary assistance applications, Medicaid applications, document drop off assistance and questions. Please call 363-3538 to schedule an appointment or for further information.

Most Food Stamp and Medicaid questions can be answered over the phone. Applications can also be accepted for food stamps on www.mybenefits.ny.gov. Please call 661-8227 or 363-3538 for food stamp questions and applications or for Medicaid information and applications.

If you live in the North County area and need transportation to Jamestown, CARTS transportation is available for individuals who have a scheduled appointment in the Jamestown office. Please contact your worker to set up this transportation.