

How can I find out if I owe delinquent taxes? You can phone our office at 716-753-4221. If you know your parcel ID number, please be ready with that number. 063200-429.00-2-49 is an example of a parcel ID number. Or look on our website under Property Tax Lookups.

What are your office hours? 9-5 EST between Labor Day RPTAX Office and Memorial Day. Summer hours are 8:30 to 4:30.

Can I send in payment by mail? In most cases you may send in payments for back taxes by mail.

What is the mailing address for your office? It is Real Property Tax Service, Gerace Office Building, 3 N Erie St Mayville NY 14757.

Who do I make checks payable to? Chautauqua County Department of Finance.

What methods of payment do you accept? Cash, if paying in person, Money order, certified check and in most case we accept personal checks, and credit card if paying in person. (See below)

Do you accept credit cards? We accept credit cards in person at the Gerace Building because we ask the person paying to show ID. Additionally, we charge a 2.5% charge on top of the amount of taxes you are paying with your credit card. For example, if you are paying \$1,000 of taxes with a credit card in our office, there would be a charge of \$1,000 on your statement, and also a charge of \$25 as a separate transaction.

Do you take credit or debit cards over the phone? No, because we ask for ID.

May I pay my delinquent taxes in Jamestown? If your parcel is within the city of Jamestown, you may pay at Jamestown City Hall. If paying by mail, please mail your payment to the address shown above.

I've written a bad check to your office for taxes in the past. May I pay with personal check now? No. Persons who have written NSF checks must pay in cash, money order or certified funds.

Do the Town tax collectors accept partial payment for taxes? No.

Does your office accept partial payments? Yes, you may make partial payments on any taxes owing in our office.

Is there a charge for making partial payments? Yes, there is a \$3 charge every time a person makes a partial payment.

Will making partial payments stop foreclosure on my house? No. Making partial payments does NOT stop any tax foreclosure action.

I owe back taxes for 2010 and 2011. Can I pay off the 2010 taxes first to stop foreclosure? No. If you make a partial payment, it will pay off the most recent tax year first, and then it works backwards until the entire delinquent amount is paid.

How can I find out how to apply for the STAR exemption, or other exemptions? If you are a New York resident - you must contact the assessor in the town/city where you live.

Is there a deadline for Property Tax exemptions? The deadline is March 1st for exemptions. You must apply at the town/city assessor's office.

Does Chautauqua County sell tax liens on foreclosed parcels? We do not sell tax liens.

Is there an auction on foreclosed properties? Once a year, or possibly more than once a year, we hold a tax auction in which individual parcels are auctioned. Successful bidders are issued a quitclaim deed on the parcel(s) they bid on. There is a great deal of useful information on our website under "foreclosures".

There is a house that I like across town that has back taxes owing. If I pay the taxes on it, does it become mine? No. The only way to acquire the house would be for you to be the successful bidder at one of our tax auctions.